



QUALITY POLICY

RPE S.r.l. management is committed to pursuing a policy based on the ability to best manage all the levers of its business area to achieve the satisfaction of all interested parts.

For RPE S.r.l., being competitive is synonymous of constant commitment to the continuous improvement of its own processes, of its products and the service offered to the customer. This commitment is based above all on an accurate analysis of the risks (risk-based thinking approach) as well as on the opportunities arising from the analysis of the context in which RPE srl operates.

RPE anticipates trends implementing preventive controls to minimise possible negative effects and take advantage of the opportunities offered by the market.

RPE's Quality Policy is based on the following key principles:

- **customer satisfaction**, as a result of optimised business processes to maximise the quality of products and related services for continuous improvement;
- **the satisfaction of employees** and external collaborators, as a result of a safe working environment that (prevention and protection in the workplace), involving (promotion of participation and delegation) and professionally stimulating (training and recognised empowerment)
- **ownership satisfaction**, as a result of the ability of our company to combine a continuous improvement of its quality management system with profitability, based on good investments, reliability and prestige, in terms of excellence and reputation towards the world;
- **suppliers/business partners satisfaction**, as a result of clear and honest collaboration, in full guarantee of mutual satisfaction and with the consequent generation of positive results both economically and in terms of excellence and reputation towards the world;
- The pursuit of mandatory and voluntary regulatory requirements, as well as those required by the market;
- The company's commitment to continuous improvement of the quality management system.

Through the achieving of these principles, **RPE S.r.l.** pursues the following **goals**:

- ✓ image improvement in the market;
- ✓ the fulfilment of contractual commitments;
- ✓ customer care, support and communication;
- ✓ Respect for the current environmental legislation;
- ✓ Compliance with workplace safety regulations;
- ✓ Compliance with product conformity regulations required by national and international markets.

The goals are pursued in compliance with RPE's Ethical Code and through the application of a Management System compliant with UNI EN ISO 9001:2015.

The Management is committed to ensuring that this Policy is understood, shared, implemented and enforced by all its employees and collaborators, and at the same time undertakes to share it with all interested parties.